

Job Description: Data Management Consultant

Reporting To: Head of Client Services

About Datactics

We are a fast-growing Belfast-based tech company, providing data quality and matching software to a growing number of international banks and to Government departments. Our software is sophisticated yet easy to use, and this is our key difference to the rest of the market: empowering business users to self-serve for data quality. We want to make it possible for banks and governments to have perfect data, fast, and without the nasty side-effects of chronic Excel addiction!

We identify our niche market as RegTech, the regulatory compliance side of Fintech, technology designed for and applied to the financial sector. Our expert engineering, development and commercial teams have many years of combined industry experience and, in response to customer demand and company growth, we are actively recruiting a **Data Management Consultant** to join us on our adventure.

The Role: Data Management Consultant

Data Management Consultants are a crucial part of how we deliver projects, differentiate ourselves from our competitors and provide first class support to our clients. Powered by a limitless stream of coffee and tea, they can usually be found working on a wide variety of activities from across four broad areas:

- **Development and delivery** of Data Management and Data Quality initiatives to our customers
- **Pre-Sales** activities
- **Client support**
- **Administration** and other activities

More specifically, these tasks include:

Development and delivery of Data Management and Data Quality initiatives

- Liaising with clients to gather functional requirements, leading on-site workshops and hosting online meetings
- Contributing to project plans, setting expectations, and ensuring clear communication of developments
- Creating supporting documentation in the form of business requirements, statements of work and other appropriate written materials to ensure smooth and rapid project delivery
- Undertaking project development and delivery using Datactics proprietary software, FlowDesigner and DQM
- Developing & contributing to testing strategies, and implementing them
- Supporting team members with client implementations
- Designing and implementing comprehensive reports that meet client reporting requirements to supplement data analysis projects using a variety of reporting tools (e.g. Qlik, PowerBI, Tableau etc.)

Pre-Sales

- Working with pre-sales resources on activities including development/delivery of demos to prospective clients
- Collaborating with sales and project management in defining dashboards for data quality demos and prototypes using a variety of reporting tools as above
- Creating “proofs of concept” to demonstrate Datactics’ capabilities and suitability
- Specifying and creating new demos for emerging products and new areas of business

- Being involved with events, ranging from delivery of presentations to hosting of workshops, and attending events and tradeshow as Datactics' representative

Client support

- Post-delivery support ranging from project documentation through to support emails and queries
- Auditing client installations and configurations, including evaluating efficiency and performing updates, upgrades, and improvements to established setups as required

Administration and other activities

- Working on bug fixes and software testing
- Contributing to Datactics' internal systems (e.g. licensing, improvement proposals, bug tracking/testing)
- Helping team members in best practices in using tools and processes
- Travelling as necessary to represent Datactics
- And of course, more general tasks as may be required by Datactics from time to time

NB: Due to the nature of Datactics contracts you may be asked to go through government security clearance.

Working at Datactics

Our employee benefits package includes private health insurance, training allowances and a shared bonus pool. But more than this, we place huge importance on cohesion between all areas of the company so that we can work quickly, efficiently and deliver the best possible experience for our clients and staff. Everyone you work with has grown with the company in the same way, so will be on hand to help! This means that in time you'll be just as able to help others in using our tools and processes.

We pride ourselves on being inclusive and diverse, as we believe these are two of the biggest contributors behind our talented team of circa. 50 people. In fact, we have 13 different nationalities and 40% of female team members which has led to being awarded the Waters Technology 'Best Company for Diversity and Inclusion' in 2020.

About You

This is not a programming role, although candidates who can think logically, have a strong work ethic, and the soft skills to match will get the most out of (and bring the most to) working as part of the Datactics team. Don't worry if regular expressions, SQL, Python, R and data visualisations aren't skills you currently possess (though it would be extremely useful). If you've got the passion, allied to strong mathematical and analytical skills, we'll teach you all you need to become the talented data scientist you were born to be! A good general business knowledge will help, and if you have a Bachelor's or Master's degree in a discipline such as computing & IT, computer science, mathematics, statistics, science, economics, data science, or financial technology; you will find this helps strengthen your application.

English is essential as the vast majority of meetings will be conducted in English. As we've already mentioned, we have a really diverse team, with many languages spoken, so any additional languages are always a bonus.

How to Apply

Please [click here](#) and complete the application. If you have any problems please contact hr@datactics.com.